

PROBATION OFFICER

DISTINGUISHING FEATURES OF THE CLASS: This is the entry-level professional position in a probation department responsible for the control, supervision, and care of adults and juveniles subject to probation supervision or intake services which requires them to meet certain standards of conduct. The incumbent uses sound professional judgment and applies investigative techniques to evaluate the conduct of those subject to court-ordered investigation, analyze data, and make recommendations regarding court dispositions. He/she also counsels and coaches probationers and others receiving probation services to change patterns of thinking and behavior to help promote and sustain a law-abiding relationship with society and reduce the likelihood of becoming re-involved in criminal or delinquent behavior. Depending upon individual needs and/or court orders, a Probation Officer may arrange for medical, mental health, or substance treatment services. Guidance and instruction may be provided to Probation Officer Trainees, Probation Assistants, clerical personnel, and volunteers. The work is performed under the general supervision of a higher-ranking probation professional. A Probation Officer is a Peace Officer pursuant to Criminal Procedure Law Section 2.10 and upon completion of Fundamentals and Probation Practice and Peace Officer Academy, must qualify with a department-issued weapon and will be required to carry a firearm in the performance of his/her duties. Does related work as required.

TYPICAL WORK ACTIVITIES: (Illustrative Only) Participates in training programs, which include in-service orientation and operation, state regulatory certification, firearms training, Peace Officer training, staff safety operations, and departmental policy and procedure training; Gathers, verifies, reviews, and analyzes social, medical, mental health, substance abuse, sex offender, legal and other documentation and interviews defendants/respondents, victims, law enforcement personnel, and other case-related individuals to conduct pre-plea/pre-sentence/pre-dispositional investigations; Prepares reports and/or testifies in court regarding persons awaiting disposition of the courts in regard to the seriousness of the crime committed, the individual's circumstances and risk to self and society, and the legally permissible dispositional options; Makes recommendations for or against detention, residential placement, or incarceration including, when appropriate, a recommendation regarding the length and conditions of probation, which may include community service or other services; Conducts risk and need assessments and evaluates results for pre-trial, investigation, and supervision purposes; Prepares case/supervision plans and interprets conditions of probation to probationers; Meets with probationers, family members, school officials, service providers, and others having contact with probationers to help ensure probationers are meeting terms and conditions of probation, including school attendance and participation in treatment programs; Performs risk reduction by providing direction and support to help probationers change factors that promote and maintain criminal or delinquent behavior, including coaching probationers to select new patterns of thinking, feeling, and behaving, and to develop new attitudes and skills which help sustain a constructive and law-abiding relationship with the broader community and reduce the likelihood of becoming re-involved in criminal or delinquent behavior; Prepares progress reports on probationers and periodically reviews case histories to determine the degree of adjustment; Prepares violation reports and testifies at violation hearings; Prepares a final report once a case is closed; Meets with or otherwise communicates with his or her supervisor and peers to provide information related to the work performed; Develops and maintains relationships with other social and law enforcement agencies and cooperates with them in matters of mutual interest to assist probationers with life adjustments; Develops specific work goals and plans to prioritize, organize, and accomplish the work performed; Attends training and keeps abreast of professional developments and current technology to assist in the monitoring of probationers; May collect financial obligations from and issue receipts to offenders; May perform urine drug/alcohol screenings and collect DNA samples from probationers; May arrange for medical, mental health, substance abuse treatment, or other services according to individual probationers' needs or court orders; May execute arrest warrants, conduct warrantless searches, and/or make warrantless arrests; May use a firearm in performing duties and exercising authority pursuant to departmental policy.

FULL PERFORMANCE KNOWLEDGE, SKILLS AND ABILITIES:

Good knowledge of interviewing and investigative techniques and practices related to probation work; Good knowledge of laws and rules pertaining to probation work and the functions and procedures of family and criminal courts; Good knowledge of methods of differential supervision of probationers, including the application of cognitive behavioral interventions and motivational techniques; Good knowledge of effective case planning and management; Good knowledge of special offender populations such as domestic violence offenders, sex offenders, DWI offenders, youthful offenders, juvenile offenders, Persons in Need of Supervision and juvenile delinquents; Good knowledge of juvenile and adult risk and needs assessment instruments; Good knowledge of tools used to monitor compliance with conditions of probation, such as drug and alcohol screening, DNA collection, and electronic monitoring devices; Good knowledge of the powers of a Peace Officer; Good knowledge of the geography of the jurisdiction employed in; Good knowledge of factors related to crime and delinquency; Working knowledge of the rules of evidence, arrest laws, and custody procedures; Working knowledge of the provisions of the Health Insurance Portability and Accountability Act (HIPAA) regulations and policies relating to confidentiality of case record information; Working knowledge of social sciences, including sociology, psychology and demography; Working knowledge of community resources; Working knowledge of employment, training, and treatment options available to probationers; Working knowledge of firearm safety; Skill in the use of firearms where authorized; Ability to administer accurate and thorough assessments; Ability to understand and follow oral and written instructions; Ability to analyze and organize data and prepare records and reports; Ability to conduct effective case planning; Ability to refer a probationer to the right types of services within the probation department and the broader community; Ability to promote and monitor change and take appropriate action to sustain growth or help the probationer initiate appropriate behavioral patterns; Ability to establish and maintain effective working relationships with others; Ability to counsel probationers regarding social, emotional, and vocational problems; Ability to understand and interpret complex written technical information including statutes, regulations, and operational procedures; Ability to communicate effectively both orally and in writing; Ability to administer drug and alcohol testing and collect DNA samples as needed; Ability to understand and empathize with the needs and concerns of others; Ability to maintain composure and make rational judgments under stressful conditions; Ability to use a firearm safely and effectively if so authorized; Physical condition commensurate with the demands of the position.

MINIMUM QUALIFICATIONS:

- A. Satisfactory completion of a Probation Officer traineeship; OR
- B. Graduation from a college or university with a graduate degree in social work, social sciences, education, administration, law, criminal justice, or a related field; OR
- C. Graduation from a with a college or university with a Bachelor's degree or higher with at least thirty (30) credit hours in the social or behavioral sciences and two years of experience in counseling, law enforcement, juvenile or criminal justice, education, or casework in a probation, law enforcement, juvenile or criminal justice, corrections, community corrections, parole, social services, mental health, social work or other public or private human services agency.

Note: Course work at the graduate degree level in social work, social sciences, education, administration, law, criminal justice, or a related field may be substituted for work experience for a maximum of one (1) year of experience.

Note: Counseling Experience involves interviewing individuals and/or families, discussing and evaluating their problems (e.g. drug and alcohol abuse, family conflicts, disabilities) and developing and carrying out plans to resolve problems. Those who perform counseling duties work directly with individuals and/or families on an ongoing basis in order to assist them and monitor and evaluate their progress.

Law Enforcement Experience involves providing for public safety by maintaining order, responding to emergencies, protecting people and property, enforcing motor vehicle and criminal laws and promoting good community relations as a member of a regional state park police or a police force, police department or other organization of a county, city, town, village, housing authority, transit authority or police district.

Education Experience involves teaching a curriculum to students or supervising/administering such a curriculum and those teaching it or experience as a guidance counselor, school or educational counselor, or an instructional coordinator/curriculum coordinator in a criminal justice or juvenile justice setting.

Casework Experience involves activities directed toward enhancing a client's ability to cope with and solve problems and the referral of clients to supporting resources and services. Functions include client assessment, problem identification, development, monitoring, and revision of a service plan, motivational support, counseling, crisis intervention, referral to social and support services, and coordination of services.

SPECIAL REQUIREMENTS:

NOTE: Probation Officers are Peace Officers pursuant to the Criminal Procedure Law (CPL) Article 2, Section 210, Subsection 24, and are required to be certified as Peace Officers following New York State mandated training, within a reasonable time period after appointment to the title of Probation Officer.

NOTE: As Peace Officers, Probation Officers who are legally authorized to carry a weapon must also participate in and be certified in the use of a firearm and must also complete training pursuant to Criminal Procedure Law Section 2.30(3).

NOTE: Candidates must be a citizen of the United States at time of appointment. In addition, New York State residency must be maintained for the duration of service as a Probation Officer.

NOTE: Possession of a valid New York State current driver's license at time of appointment and maintained during employment.

NOTE: Access to transportation may be required to complete field work assignments in a timely and efficient manner.

NOTE: The class specifications including the minimum qualifications for positions in Probation Departments are established by rule and regulations of the Division of Criminal Justice Services. These class specifications are found in Title 9 NYCRR Part 347, Appendix H-10, Standard specifications for Professional Probation Positions.

NOTE: This position is allocated to the competitive class pursuant to Executive Law Section 257(1).

NOTE: Your degree must have been awarded by a college or university accredited by a regional, national, or specialized agency recognized as an accrediting agency by the U.S. Department of Education/U.S. Secretary of Education. If your degree was awarded by an educational institution outside the United States and its territories, you must provide independent verification of equivalency. A list of acceptable companies who provide this service can be found on the Internet at <http://www.cs.ny.gov/jobseeker/degrees.cfm>. You must pay the required evaluation fee.

Revised 7/22/88; 6/23/89; 10/4/95; 01/02/09; 2/24/11; 5/27/15; 5/26/16; 3/7/18; 2/11/20; 8/28/24; 4/9/25

Reviewed 7/23/98, 9/6/01, 9/3/03, 4/19/05, 8/24/07; 1/18/10; 1/25/15